

mission

CONSULTING, LLC

October 16, 2013

Mr. John Traversy
Secretary General
Canadian Radio-television and Telecommunications Commission
Ottawa, Ontario, Canada
K1A 0N2

Subject: Telecom Notice of Consultation CRTC 2013-155, Issues related to the feasibility of establishing a video relay service (TNC 2013-155) – request for intervener status

Dear Mr. Traversy;

On October 11, 2013 Bell Aliant, Bell Canada, the Canadian Association of the Deaf, the Canadian Hearing Society, le centre québécois pour la déficience auditive, Rogers Communications, and Telus Communications Company jointly filed a request to the Commission to approve Mission Consulting LLC's (Mission) presence at the CRTC's Video Relay Service hearing. In response to that request, Mission Consulting, LLC hereby requests CRTC approval of intervener status to participate in the hearing for the reasons stated in the October 11th request.

Therefore, Mission wishes to participate as an intervener in its own right. Mission believes that its knowledge of the subject matter as demonstrated in the *VRS Feasibility Study Report* will contribute to the Commission's understanding of the issues, and in response to questions, we can address many complexities of the *VRS Feasibility Study Report*.

Mission requests that its Managing Partner, Mr. Bill Stobbe, attend the hearing as an intervener on Monday, October 21st. This would allow travel on Saturday and Tuesday as travel will require significant time. Participation on Monday will also contribute to the proceedings on subsequent hearing dates as various parties will be informed of the feasibility study's findings and assumptions early in the hearing.

Mission advises that its reimbursed costs will include preparation for the hearing, attendance, travel time, travel expenses, applicable taxes, exchange rate costs, and other disbursement expenses related to attending.

Thank you for your consideration of this request. Since time is of the essence, Mission would appreciate confirmation of the Commission's response to Mr. Stobbe at bstobbe@missionconsulting.com.

Sincerely,



William R. Stobbe, Partner
Mission Consulting, LLC

cc: Mr. Nano Kachi, CRTC Director of Social Policy, via email